



Limited Warranty on Paint and Woodgrain Finishes **To the Original Residential Owner**

This warranty ("warranty") is the exclusive and nontransferable warranty offered by ProFinish+ Corporation ("ProFinish+") to the "original residential owner" of a fiberglass "door system" on which ProFinish+ applied paint or woodgrain finish. This door system includes the fiberglass door, and its slab, frame, or other component such as casing, glass lite frames, sidelites, transoms, storm door adapter kits, or brickmould, to which ProFinish+ has applied paint or woodgrain finish.

WARRANTY AND TO WHOM THE WARRANTY APPLIES

ProFinish+ warrants, for the term of this warranty, to the "original residential owner," that the paint or woodgrain finish that it applied to the door system shall be free of defects in material and workmanship. The "original residential owner" is the first private, residential owner of the door system. This warranty does **not** apply to door systems installed in commercial structures or multi-family dwellings.

TERM OF WARRANTY

This warranty begins with either the date that the door system is purchased, or the substantial completion of the structure in which the door system is installed, whichever occurs first. Repair, replacement, or other relief provided by ProFinish+ under this warranty shall not serve to renew or extend the term of this warranty beyond the warranty period accompanying the original door system to which this warranty applies.

The length of this paint and finish warranty is as follows: (a) for the fiberglass door and fiberglass sidelite components, this warranty ends upon the conclusion of **five (5) years** from the date on which the warranty begins or the termination of the original residential owner's ownership of the door system, whichever occurs first; (b) for On-Guard and solid mahogany jambs, this warranty ends upon the conclusion of **five (5) years** from the date on which the warranty begins or the termination of the original residential owner's ownership of the door system, whichever occurs first; and (c) for solid wood jambs, this warranty ends upon the conclusion of **one (1) year** from the date on which the warranty begins or the termination of the original owner's ownership of the door system.

COVERAGE AND EXCLUSIONS

This warranty excludes and does not cover finish defects that were caused by failure to follow proper procedures for installation, care, and maintenance, including for example the manufacturer's instructions. Additionally, ProFinish+ does not manufacture the door systems, and so potential buyers should consult the manufacturer's or distributor's warranties, if any, applicable to the quality or workmanship of the underlying components themselves. Similarly, ProFinish+ does not warrant the manufacturer's or distributor's published materials and technical information regarding the door system. Finally, ProFinish+ does not warrant any veneered and finger jointed frame components.

All claims of defect relevant to this warranty must be directed to ProFinish+ Corp., 1302 Goldsboro Rd, Barclay, MD, 21607, 866-800-8227, immediately upon discovery of the defect, and provide in writing: (a) proof of original ownership/purchase, (b) date of purchase, and (c) nature of defect. ProFinish+ may, at its discretion, investigate and examine the door system. If ProFinish+ determines that a covered defect exists, at its discretion, ProFinish+ will provide: (i) paint or woodgrain product to an approved dealer designated by the claimant, and a reasonable prevailing labor credit not to exceed \$350 in any 12-month period during the warranty period, or (ii) replace the affected component(s) of the door system, or (iii) refund the lesser of the original purchase price or the original catalog list price, or (iv) another reasonable solution that ProFinish+, in its discretion, deems appropriate.

ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE WILL EXPIRE WITH THE TIME LIMITS OF THE LIMITED WARRANTY TERMS SET FORTH ABOVE. IN NO EVENT SHALL PROFINISH+ BE LIABLE FOR INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, OR ANY AMOUNT IN EXCESS OF THE PURCHASE PRICE FOR THE DOOR SYSTEM INVOLVED. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR OF HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.