

On-Guard®

Reeb Millwork Corp.
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LIMITED LIFETIME WARRANTY ON-GUARD FRAMES

Reeb Millwork Corp. (“we”, “us” or “our”) extends a limited lifetime warranty to the original end user (“you”) of our On-Guard® Frames products (“Product(s)”) against mildew, rotting, blistering, peeling, or splitting caused under normal weather conditions, as provided for herein. We will also replace, at our discretion, any of our Product(s) that we find to be defective by virtue of materials or workmanship, for up to one (1) year from the date of installation.

We may choose, at our discretion, to:

- (a) replace said Product(s) or parts thereof with substitute working Product(s) of similar or like materials; or
- (b) issue a credit to you (on a pro-rated basis, if applicable, to cover Product(s) which are part of an allotment);

The above options do not apply unless you:

- (a) provide written notice and proof of purchase to us within thirty (30) days from discovery of an alleged defect within the life of the warranty of the product(s); and
- (b) when requested by us, provide proof of the defect to our satisfaction, within fourteen (14) days of the request or afford us a reasonable amount of time to inspect the defective Product(s).

The performance of any one of these options relieves us of any other liability under this warranty, at law or in equity. This warranty applies strictly to Product(s) prepared and installed using the guidelines set forth by us. This warranty is applicable only to product sold and installed in USA.

This limited warranty does not extend to:

1. Costs of labor, shipping expenses, substitute costs, or other costs associated with the ordering, installation or removal of products for repair or replacement.
2. Product(s) that is altered, abused, or installed in unusual, abnormal or extreme locations or situations.
3. Damaged surfaces caused by brick wash, chemicals, salt, and rain or airborne pollutants, excessive sanding, trimming or improper washing.
4. Any defect that is the result of wear and tear (including a change in the appearance, functionality or finish of the Product(s) arising from abnormal weathering conditions or an act of god);
5. Custom finishes or any finishes or alterations applied to our Product(s) in the field.
6. Damage done deliberately, by negligence, abnormal working conditions, or failure to follow our instructions regarding staining, painting or installation (whether oral or in writing), or misuse, alteration or repair of the Product(s) without the Company’s approval;
7. If the total price of the Product(s) has not been paid by the due date for payment;
8. Any Product(s) manufactured by us or used in accordance with any design, instruction or specification made to us by you that exceeds the bounds of the specifications made clear by us;

Bethlehem, PA Barclay, MD Mocksville, NC Providence, RI Syracuse, NY